

Date of submission: May 23, 2025

To, The Sec

The Secretary
Listing Department

**BSE Limited** 

Department of Corporate Services Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001

Scrip Code -539551(EQ), 975516 & 976418

To,

The Secretary
Listing Department

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex

Mumbai – 400 051

Scrip Code- NH

Dear Sir/Madam,

#### Sub: Investor Presentation for the quarter and financial year ended March 31, 2025

With reference to the subject, please find enclosed the Investor Presentation for the quarter and financial year ended March 31, 2025.

Kindly take the above information on record.

Thanking you

Yours faithfully

For Narayana Hrudayalaya Limited

#### Sridhar S.

Group Company Secretary, Legal & Compliance Officer

Encl.: as above



# Earnings Update Q4 FY25 and FY25



# Index

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#### South

Hospitals - 6 | Heart Centres - 2 | Clinics - 12 | Diagnostic Centre - 1

Operational beds - 2,078 (Hospitals)

- 132 (Heart Centres)

#### **East**

Hospitals - 7 | Clinics - 4 | Dialysis Centre - 1 Operational beds - 2,025

#### **North**

Hospitals – 3

**Operational beds: 828** 

#### West

**Hospitals - 2** 

**Operational beds - 351** 



# Narayana Health – At Glance

Facility Details	No. of Facilities	Operational Beds	
Owned / Operated Hospitals <sup>(1,3)</sup>	18	5,282	
Heart Centres	2	132	
Clinics and Dialysis Centre	18	0	
Cayman Islands	2	169	
Healthcare Facilities	40	5,583	



5,914

**Capacity Beds** 



6.6 Mns<sup>(2)</sup>

**Average Effective Capital Cost per Operational Bed** 



**Total 18,828** 

**Clinical**: 11,554

Non-clinical: 7,274



4,216

**Doctors** 

<sup>(1)</sup> Owns the P&L responsibility

<sup>(2)</sup> Based on (Gross Block for Fixed Assets (adjusted for non-cash government grant provision impact, non-cash financial lease impact for Dharamshila unit, non-cash EPCG license impact )+ Capital Work in Progress (CWIP)) / Number of operational beds as of Mar 31, 2025 but excluding Cayman facility

<sup>(3)</sup> Jammu unit is removed and is considered as a part of discontinued operation effective from FY25



# **Key Highlights – Operational & Financial Performance (Q4 FY25 and FY25)**



Clinical & Operational

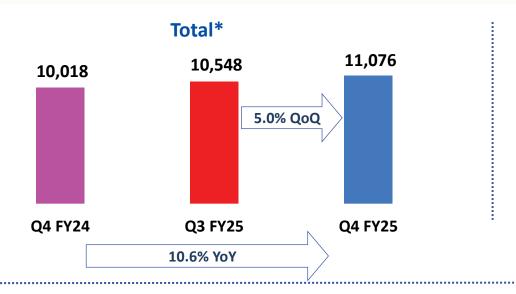
- Narayana Health Group has successfully performed the following procedures:
  - 1200+ Robot-Assisted Surgical procedures in FY25
  - 332 Robotic Cardiac Surgery in FY25
  - 380+ Robotic Procedures in Q4FY25
- Narayana Institute of Cardiac Sciences (NICS), Bengaluru has successfully performed the following procedures during the quarter:
  - 301 Minimally Invasive Cardiac Surgical Procedures
  - 40 Transcatheter Aortic Valve Implantation (TAVI)
- Narayana Health SRCC Children's Hospital, Mumbai has reached a milestone of 100 Epilepsy Surgeries in the quarter, a feat achieved in a short span of 2.5 years
- MMI Narayana Hospital, Raipur has achieved the milestone of 3000+ patients in Radiation Oncology in Q4 FY25.

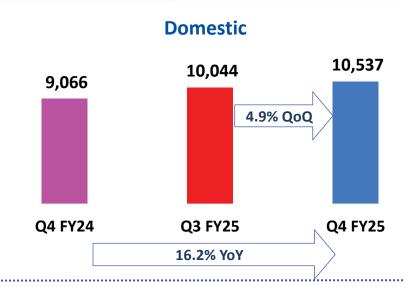


- Consolidated operating revenues of INR 14,754 Mns in Q4 FY25 and INR 54,830 Mns in FY25
- Consolidated EBITDA of **INR 3,846 Mns** in Q4 FY25 at a margin of 26.1% and **INR 13,684 Mns** in FY25 at a margin of 25.0%. Consolidated PAT of **INR 1,962 Mns** for Q4 FY25 and **INR 7,898 Mns** for FY25.
- Consolidated Total Borrowings less Cash & Bank Balance and Investments of INR 5,330 Mn as on 31<sup>st</sup> March 2025,
   i.e. net debt to equity ratio of 0.15 (Out of which, debt worth US\$ 86.8 Mns is foreign currency denominated).



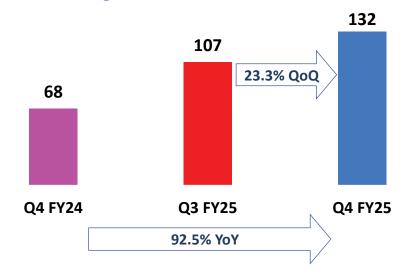
# **India Operations – Revenue (Q4 FY25)**





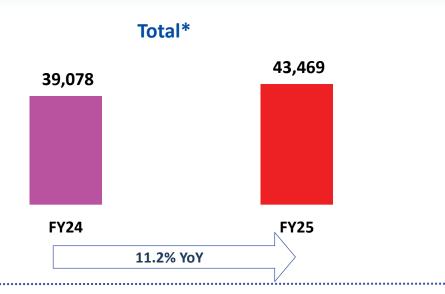
# R83 2.5% QoQ 397 407 Q4 FY24 Q3 FY25 -53.9% YoY

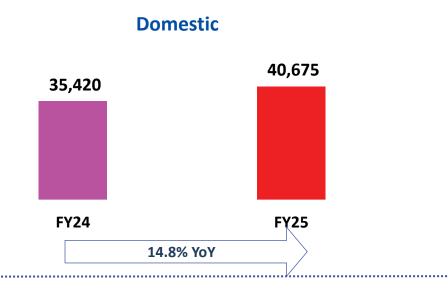


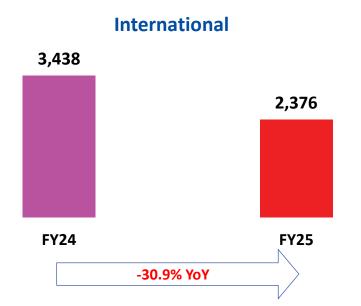


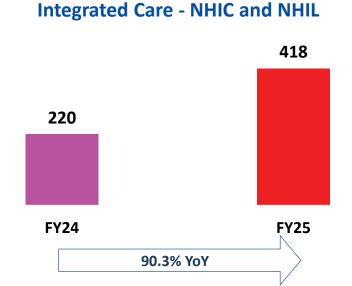


# **India Operations – Revenue (FY25)**





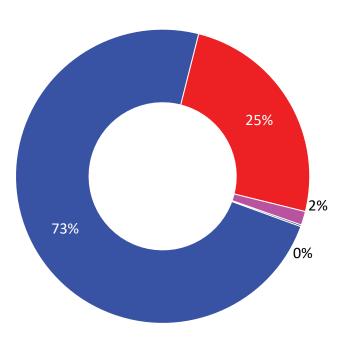






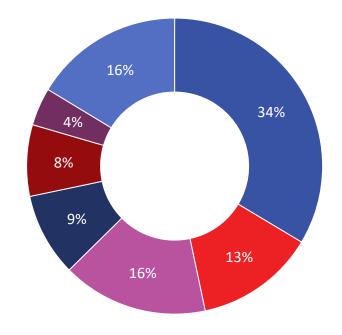
# **India Hospital Operations – Revenue Mix (Q4 FY25)**

#### **Business Mix**<sup>(7,8)</sup>



- Owned Hospitals (1)
- Operated Hospitals (2)
- Heart Centres
- Other Anciliary Businesses (3)

#### **Specialty-Profile**<sup>(4,7,8)</sup>



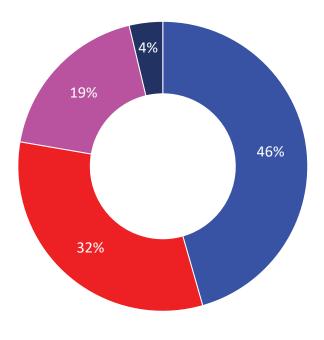


- Oncology
- Neuro Sciences
- Others



- Medicine and GI sciences
- Renal Sciences
- Orthopaedics





■ Domestic Walk-in patients

■ Insured Patients (5)

International patients

Schemes (6)

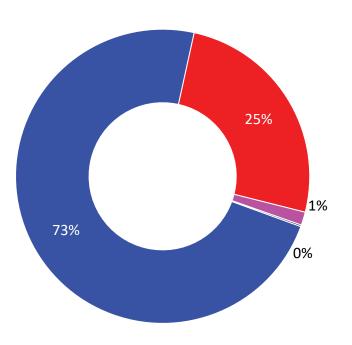
- (1) NH owns on freehold basis and operates with the P&L responsibility
- (2) NH operates the hospitals on rental/revenue sharing basis and owns the P&L responsibility
- (3) Includes clinics and dialysis centres excl. NHIC
- (4) As percentage of operating revenue, excluding NHIC

- Schemes include CGHS, ESIS, other state government schemes
- (7) Percentages might not add up to 100% due to rounding off
- (8) Jammu unit is removed and is considered as a part of discontinued operation effective from FY25



# **India Hospital Operations – Revenue Mix (FY25)**

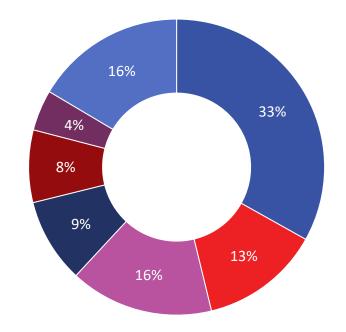
#### **Business Mix**<sup>(7,8)</sup>



#### Owned Hospitals (1)

- Operated Hospitals (2)
- Heart Centres
- Other Anciliary Businesses (3)

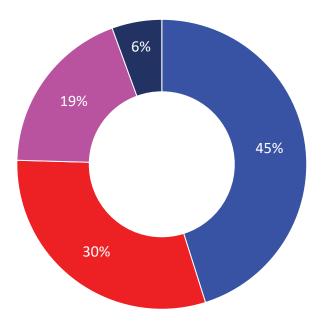
#### Specialty-Profile<sup>(4,7,8)</sup>



- Cardiac Sciences
- Oncology
- Neuro Sciences
- Others

- Medicine and GI sciences
- Renal Sciences
- Orthopaedics





■ Domestic Walk-in patients

■ Insured Patients (5)

International patients

Schemes (6)

- (1) NH owns on freehold basis and operates with the P&L responsibility
- (2) NH operates the hospitals on rental/revenue sharing basis and owns the P&L responsibility
- (3) Includes clinics and dialysis centres excl. NHIC
- (4) As percentage of operating revenue, excluding NHIC

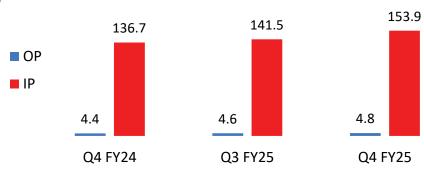
- (5) Insured Patients include Insurance-covered patients, corporate patients (including PSU's on hospital tariff)
- (6) Schemes include CGHS, ESIS, other state government schemes
- (7) Percentages might not add up to 100% due to rounding off
- (8) Jammu unit is removed and is considered as a part of discontinued operation effective from FY25



# **Operational Review – India Hospitals (Q4 FY25)**

#### Average Revenue Per Patient (IP & OP) (1,2)

INR '000



#### **ALOS**

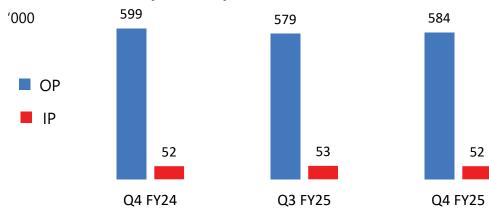
Days



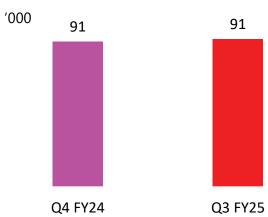




#### Patient Footfalls (IP & OP)(1,3)



#### **ICU Occupied Bed Days**

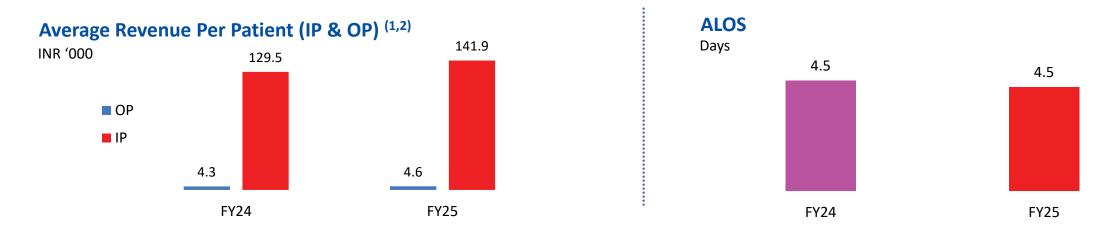


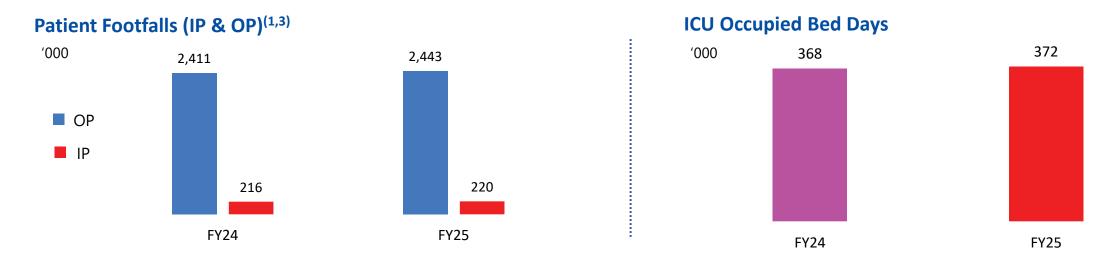


- (1) OP figures include day-care business.
- (2) ARPOB for the period Q4 FY25 was INR 16.9 Mns as against INR 15.3 Mns in Q4 FY24.
- (3) Footfalls for IP correspond to Discharges.
- (4) Jammu unit is removed and is considered as a part of discontinued operation effective from FY25. Previous quarter numbers are adjusted for Jammu.



# **Operational Review – India Hospitals (FY25)**





<sup>(1)</sup> OP figures include day-care business.

<sup>(2)</sup> ARPOB for the period FY25 was INR 15.9 Mns as against INR 14.4 Mns in FY24.

<sup>(3)</sup> Footfalls for IP correspond to Discharges.

<sup>(4)</sup> Jammu unit is removed and is considered as a part of discontinued operation effective from FY25. Previous year numbers are adjusted for Jammu.

# **Cluster Split – India Hospitals (Q4 FY25)**

This considers owned/operated hospitals & heart centers in India

	Bangalore	Southern Peripheral	Kolkata	Eastern Peripheral	Western	Northern
Regions	• NICS • MSMC	<ul><li>Mysore</li><li>Shimoga</li></ul>	• RTIICS • Barasat	<ul><li>Jamshedpur</li><li>Guwahati</li></ul>	<ul><li>Mumbai</li><li>Ahmedabad</li></ul>	<ul><li>Gurugram</li><li>New Delhi</li></ul>
	• HSR	<ul><li>Davangere</li><li>Dharwad</li></ul>	• NMH	• Raipur	Aimedabad	• Jaipur
		• Kolar	• NSH			
Capacity Beds	1501	797	1453	725	389	880
% of Hospital						
Operating	36%	9%)	27%	10%	5%	13%)
Revenues						
YoY Revenue						
Growth	10%	16%	13%	6%	-2%	14%
YoY Hospital	-3%			-6%	-8%	
Discharges	370	4%	3%	O/A		8%
OP ARPP <sup>(2)</sup>						
(INR '000)	5.4	4.0	4.8	4.2	4.3	4.7
IP ARPP						
(INR '000)	231	81	160	132	131	130

(1) OP ARPP includes day care.

# **Cluster Split – India Hospitals (FY25)**

This considers owned/operated hospitals & heart centers in India

		<u> </u>	<u> </u>		a, operator neopitals and	
	Bangalore	Southern Peripheral	Kolkata	Eastern Peripheral	Western	Northern
Regions	NICS     MSMC     HSR	<ul><li>Mysore</li><li>Shimoga</li><li>Davangere</li><li>Dharwad</li><li>Kolar</li></ul>	<ul><li>RTIICS</li><li>Barasat</li><li>NMH</li><li>NSH</li></ul>	<ul><li>Jamshedpur</li><li>Guwahati</li><li>Raipur</li></ul>	<ul><li>Mumbai</li><li>Ahmedabad</li></ul>	<ul><li>Gurugram</li><li>New Delhi</li><li>Jaipur</li></ul>
Capacity Beds	1501	797	1453	725	389	880
% of Hospital Operating Revenues	35%	9%	26%	10%	5%	14%
YoY Revenue Growth	7%	21%	12%	10%	5%	15%
YoY Hospital Discharges	-4%	9%	2%	-7%	-2%	11%
OP ARPP <sup>(2)</sup> (INR '000)	5.1	3.8	4.6	4.1	4.2	4.7
IP ARPP (INR '000)	208	75	148	125	122	125

OP ARPP includes day care.

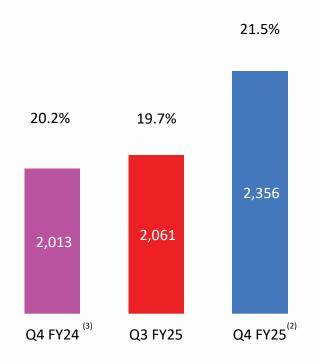


# **Profitability Snapshot – India Hospitals (Q4 FY25)**

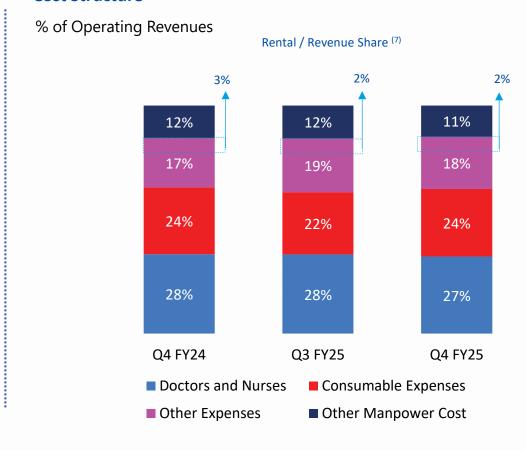
Excludes Jammu, NHIC, NHIL, ATHMA & MEDHA (2)

#### EBITDA and EBITDA Margin (1)

INR 'Mns



#### **Cost Structure**



<sup>(1)</sup> Denotes EBITDA for entire India hospitals business excluding Jammu, NHIC, NHIL, ATHMA & MEDHA. EBITDA is without Dividend income.

<sup>(2)</sup> EBITDA for Q4 FY25 including NHIC, NHIL, ATHMA & MEDHA stood at INR 2,110 Mns (19.0%). EBITDA for NHIC and NHIL stood at -INR 242.2 Mns for Q4 FY25.

<sup>(3)</sup> Previous quarter numbers are also adjusted for Jammu, NHIC, NHIL, ATHMA and MEDHA.

<sup>(4)</sup> Consumable Expenses = Purchase of medical consumables, drugs and surgical equipment net of changes in inventories of medical consumables, drugs and surgical equipment

<sup>(5)</sup> Doctors and Nurses = Employee benefits + Professional fees to doctors

<sup>(6)</sup> Other Expenses = Overhead expenses + All other expenses

<sup>(7)</sup> Effect of IND AS benefits is not considered

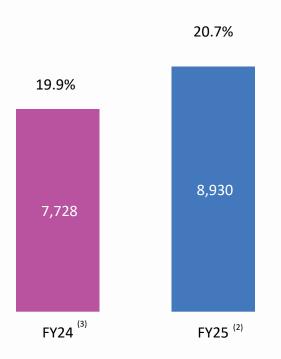


# **Profitability Snapshot – India Hospitals (FY25)**

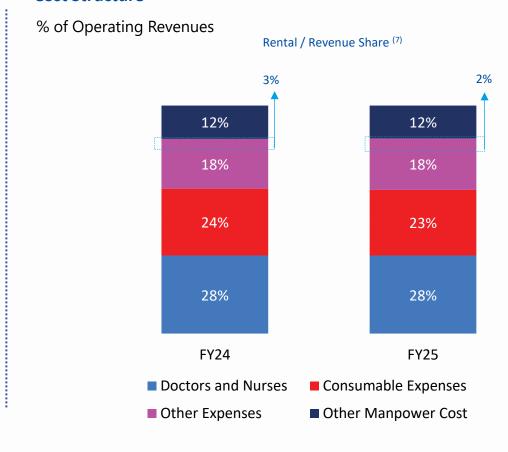
Excludes Jammu, NHIC, NHIL, ATHMA & MEDHA (2)

#### EBITDA and EBITDA Margin (1)

INR 'Mns



#### **Cost Structure**



<sup>(1)</sup> Denotes EBITDA for entire India hospitals business excluding Jammu, NHIC, NHIL, ATHMA & MEDHA. EBITDA is without Dividend income.

<sup>(2)</sup> EBITDA for FY25 including NHIC, NHIL, ATHMA & MEDHA stood at INR 8,283 Mns (18.7%). EBITDA for NHIC and NHIL stood at -INR 644.5 Mns for FY25.

<sup>(3)</sup> FY24 numbers is also adjusted for Jammu, NHIC, NHIL, ATHMA and MEDHA.

<sup>(4)</sup> Consumable Expenses = Purchase of medical consumables, drugs and surgical equipment net of changes in inventories of medical consumables, drugs and surgical equipment

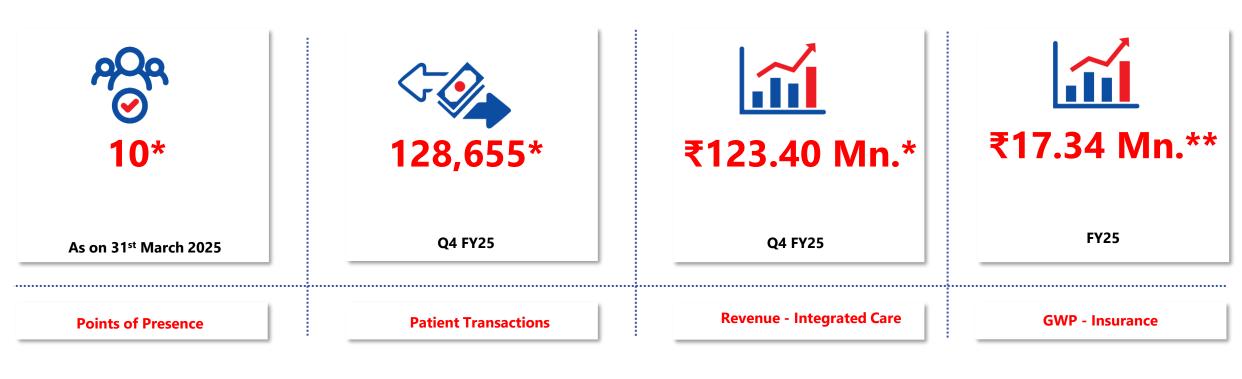
<sup>(5)</sup> Doctors and Nurses = Employee benefits + Professional fees to doctors

<sup>(6)</sup> Other Expenses = Overhead expenses + All other expenses

<sup>(7)</sup> Effect of IND AS benefits is not considered

# **NH Integrated Care: Snapshot**

#### **Program running since September 2022 at select Bengaluru locations**



**Integrated Care now available at ten locations in Bangalore** 

Aditi Health Insurance piloted in Mysore; Now expanded to Bangalore and Kolkata

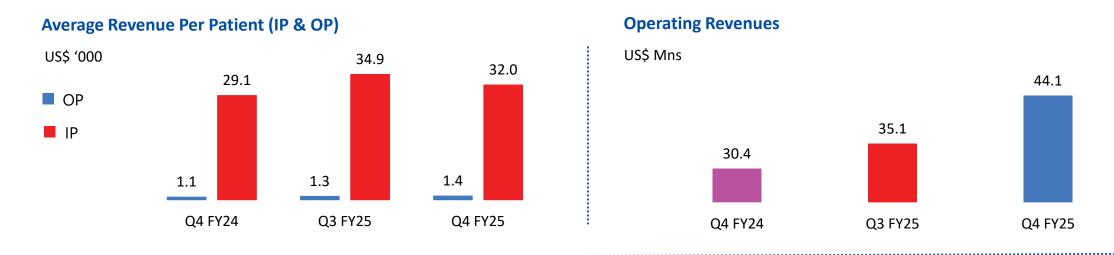
Arya comprehensive health insurance available in Bangalore

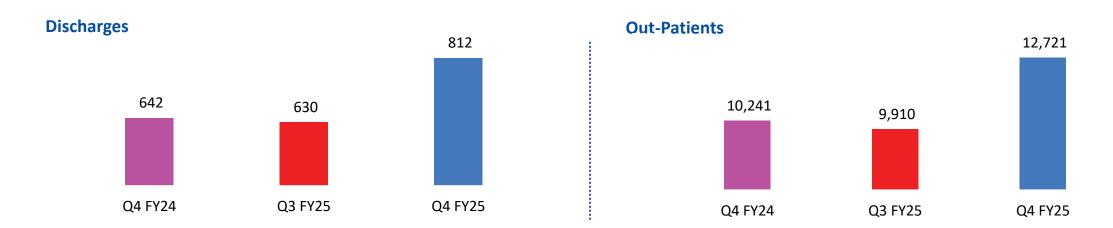
<sup>\*</sup> Includes Integrated Care (Clinics) only.

<sup>\*\*</sup> Gross written premium of NH Insurance



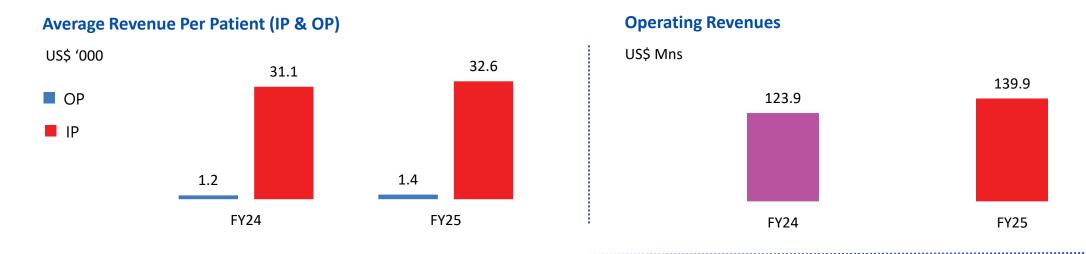
# **Operational Review – Cayman Islands (Q4 FY25)**







# **Operational Review – Cayman Islands (FY25)**







### **Consolidated Financial Performance**

Figures in INR Mns, unless stated otherwise

#### Profit and Loss Statement(1)

#### Particulars (INR Mns) **Q4 FY25** FY25 **Total Operating Revenue** 14,754 54,830 Consumption 3,053 11,364 **Doctors Expenses** 2,367 9,324 **Employee (Excluding Doctors) Expenses** 2,754 10,927 Other Admin Expenses 3,003 10,451 **Total Expenses** 11,177 42,066 Other Income 920 268 **EBITDA** 3,846 13,684 **Depreciation and Amortization** 825 2,781 **Finance Costs** 407 1,464 Share of (loss)/profit of equity accounted investees **PBT** 2,530 9,355 Tax Expense 568 1,457 PAT 1,962 7,898 **Total Comprehensive Income** 1914 8,244

#### **Key Balance Sheet Items**(1)

Particulars	31 <sup>st</sup> Mar 2025
Shareholder Equity	36,282
Total Borrowings	22,134
Lease Liability	2,150
Net Block + CWIP (2)	38,839
Goodwill	1,189
Right to Use Assets	2,245
Net Receivables	5,555
Current Investments	9,800
Cash and Bank Balance	6,467

As on March 31st 2025, the Total Borrowings less Cash & Bank Balance and Investments was INR 5,330 Mn, representing a net debt to equity ratio of 0.15 (Out of which, debt worth US\$ 86.8 Mns is foreign currency denominated).

<sup>(1)</sup> Figures might not equal the reported numbers due to rounding off.

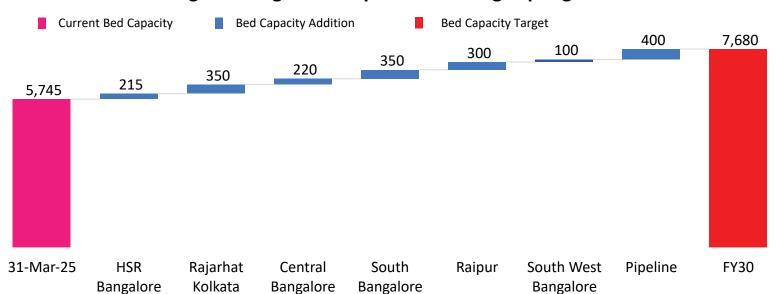
<sup>(2)</sup> Net Block includes non-cash government grant impact of INR 1,058 Mns, non-cash financial lease impact of INR 435 Mns and non-cash EPCG license impact of INR 389 Mns.

<sup>(3)</sup> Financial performance of NVDSHPL (Jammu) is not considered in the consolidated financial and has been disclosed as discontinued operations.



# **Expansion: Progress Status & Capex Strategy**

#### **Building to strengthen our presence in flagship regions**



Capex Head	FY25 (P)	FY25 (A)	FY26 (P)
Greenfield/ Inorganic	9,100	5,145	4,240
Brownfield/ Capacity Addition	1,350	159	159
Replacement/ Maintenance	3,237	2,903	2,865
Cayman	2,748	2800	457

Location	Туре	No. of Beds	Project Cost (INR Mn)	Completion	Current Status
HSR, Bangalore	Greenfield	215	4,900	FY28	Approvals and Plan Sanction in process.
Rajarhat, Kolkata	Greenfield	350	9,000	FY28	Sanctions, Approvals in place, Construction is under progress
Central Bangalore	Lease	220	1,600	FY28	Lease & Construction Agreement is executed, and approvals are in process.
South Bangalore	Greenfield	350	8,000	FY29	Approvals and Plan Sanction in process.
Raipur	Expansion	300	5,400	FY28	Sanctions, Approvals in place, Construction is under progress.
South-West Bangalore	Lease	100	840	FY27	Operation & Management Agreement is executed,  Construction is under progress.



# **Digital Transformation Initiatives**



Impact | Mobile Apps



Adoption of the nursing app has improved the **quality of assessments and care plans**,
driving more consistent and data-informed patient care



Redesigned patient app peaked at **300K MAU** in Feb'25, empowering patients with seamless booking, health record access and video consults from their phones



**Launch | New Products** 



A new digital incident and document management system has been launched to streamline compliance workflows and strengthen clinical governance across units



New contactless queue management system with self-check-in and realtime updates enhances flow, transparency, and patient experience



**Initiatives | Business** 



AI-led automation of supply chain tasks like GRN, enhancing speed and accuracy freeing up staff for more value-added work



**50%** of all OP consultations now booked digitally - reducing wait times and improving patient satisfaction



**GTM | Athma** 



Added **350 new beds** across 3 facilities in Q4, with 500 more in pipeline—supported by Athma's integrated digital stack for faster ramp-up and operations



Accelerating international expansion

2 new SEA facilities added and
active Middle East pipeline

## NH ESG Vision – "Health For All"



#### A Healthy Planet

By being conscious about impact on the environment, prioritizing consumption efficiency and resource optimization







Carbon Neutral



100%



**Optimized** 

Waste management

processes

**BMW Generation** 

per Occupied bed/Day



**50%** less

Renewable Energy (Electricity) mix by 2030

Bv 2040

Waste-water recycling by 2030 Water Consumption

1.21 KL Water Per

per Occupied bed/Day

1.75 KG Per occupied bed (T 1.68)

Paper use across patients by 2025 from 2023

5.29 Pages/ Patient YTD (T 5.25)

36% (T 30%)

Ongoing

# occupied bed (T 1.27)

**Touching lives of** 





#### 5.60.000+ hours



For enhancing patient safety & experience

Digitization



25,000+

A Healthy Society

4000+

become doctors by 2030

1834 (T 1841)

Underprivileged academically bright students, aspiring to

20,000+ Govt. school children

through cleanliness and hunger Feeding program by 2030.

10716 (T 9000)



Decreasing disparities in access to care 5000 BMTs by 2030 5000 Heart Procedures for Children every year with **Treatment Cost Waiver** 

3763 (T 3850)



Programs, including upskilling by 2030

4.05 L Person Hours of training (T 3.90 L)

On Plan Ongoing



Doctors, nurses,

and paramedical

trained by 2030

#### A Healthy Institution-

By fostering a culture of innovation & strong governance



Q

**Industry leader** 

In clinical

Governance



NABH & enterprise

level JCI certified

hospitals by 2025

100%

1000+ Publications

Greater than 1000 publications in Peer Reviewed Indexed Journals (in the 5 years ending Calendar Year 2025).

**Best in Class risk** management

Robust Risk Management Process

On Plan Ongoing



Cyber resilience

Zero Trust Architecture by 2025

185 Publications (T 200)

On Plan Ongoing







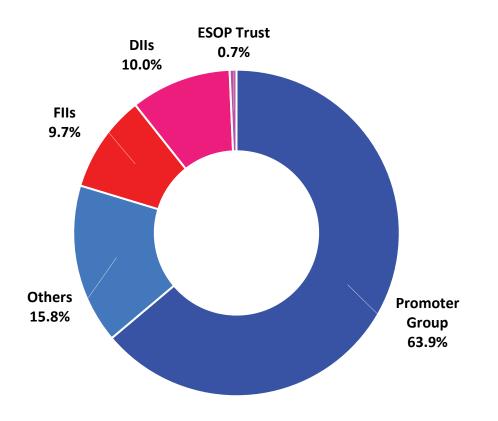
Ahead of Plan





# **Shareholding Pattern**

As on 31st Mar 2025(1)



Total Number of Shares 204,360,804

#### **Key Dlls**

Nippon Life India Asset Management

Axis Asset Management

**DSP Asset Management** 

SBI Life Insurance Co. Ltd.

Parag Parikh Asset Management

**Unifi Capital** 

#### **Key Flls**

Vanguard Index Funds

Franklin Templeton Investment Funds

Simcah Partners LP

iShares by Blackrock

Government Pension Fund Global

**Kuwait Investment Authority Fund** 



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